

Getting Your Simple Fly Fishing Tenkara Rod Repaired

Your Patagonia® Simple Fly Fishing tenkara rod is made by Temple Fork Outfitters (TFO) and is covered by their No-Fault Warranty.

If your rod becomes damaged and in need of repair, please do not send to Patagonia stores or Customer Service Center. Follow the directions below and send the *entire rod* to TFO's address in Dallas, Texas.

How long does it take?

All rods are repaired by TFO in Dallas, TX. Turnaround is approximately 1-2 business days. Please expect to see your rod back to you in 7-14 business days from the day you shipped it.

Fill out the repair form and include shipping and handling fee.

Please write clearly, provide complete information and a description of the needed repair.

Please include \$25 for shipping and handling. Provide credit card information or enclose a check (US only) made out to Temple Fork Outfitters.

How to ship your Simple Fly Fishing Tenkara Rod

1. It is best to ship your rod in a shipping tube lightly stuffed with packing material (crumpled paper, etc) to keep it from getting damaged or shifting around in the tube.
2. Place the Simple Fly Fishing Tenkara Rod Repair Form (completely filled out) and payment info in with the rod.
3. We recommend using a shipping carrier that provides tracking information in case of a problem.

Ship the rod to:

Temple Fork Outfitters
8105 Sovereign Row
Dallas, Texas 75247

(800) 638-9052
info@templeforkflyrods.com

patagonia®

Simple Fly Fishing Tenkara Rod Repair Form

Customer Info

Name: _____

Phone: _____

Address: _____

Email: _____

Rod Info

Date Purchased: _____

Retailer (name, city & state): _____

Payment Info

Card Holder's Name: _____

Credit Card Number: _____

Expiration Date: _____ Security Code: _____

Date

MM/DD/YYYY: _____

Describe the Repair You'd Like

Shipping Info

Name: _____

Phone: _____

Address: _____

Office Use Only

Received Date: _____ Patagonia Stamp: _____

Shipped Date: _____

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